

**Lan**Simplex•

SMARTSUITE

# SMARTSUITE

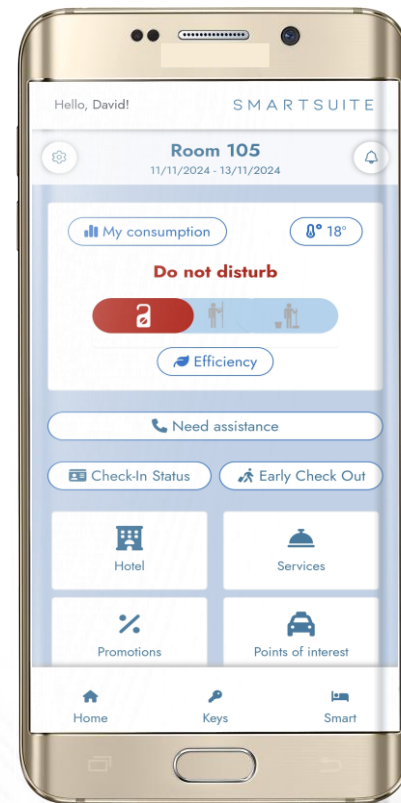
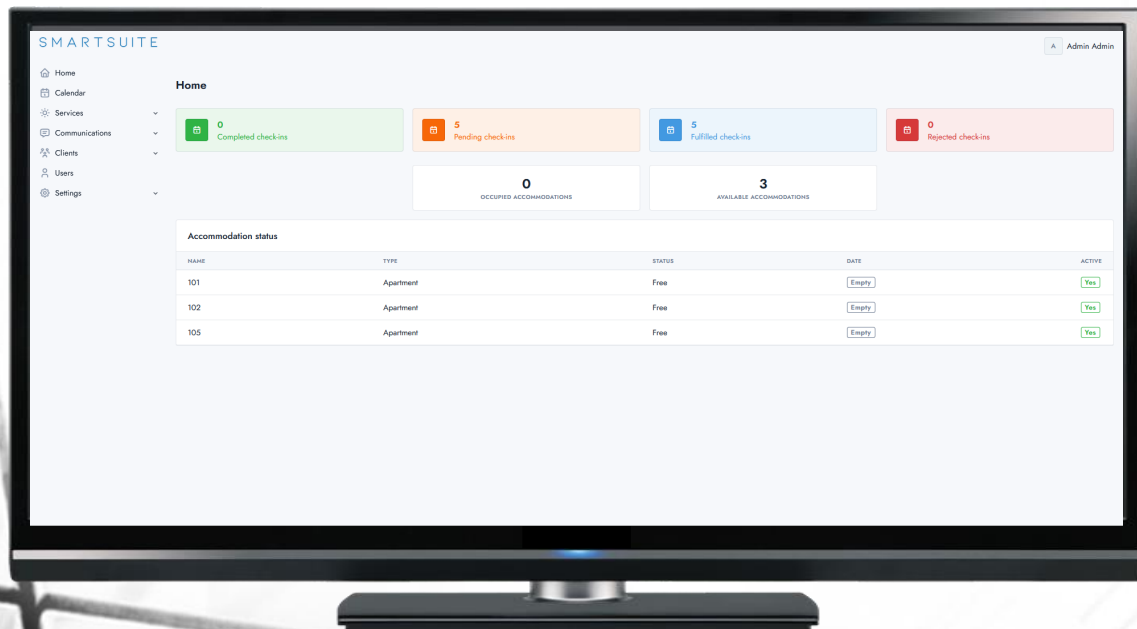
MAKE YOUR HOTEL BE AN  
**UNFORGETTABLE EXPERIENCE**



## Our goals

- Improvement of processes in every hotel department
- Increase staff productivity
- Task automation
- Improve the client experience
- Gain access to enhanced management tools
- Improved customer knowledge and engagement strategies

LanSimplex.



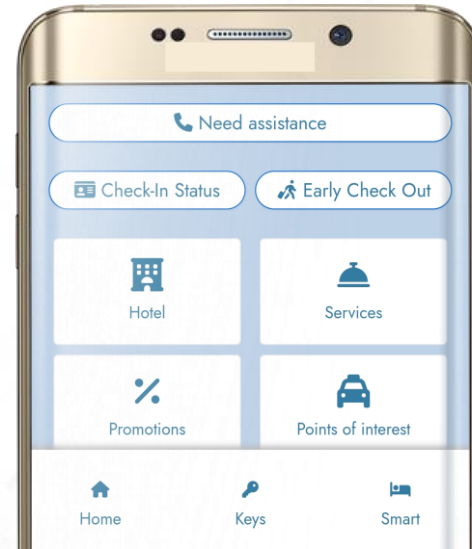
## We improve your hotel's productivity

- Automate the guest check-in process
- Increase productivity in reception processes
- You can incorporate the process of opening rooms from your own mobile device
- Optimize essential processes such as room service and more.
- Increase the quality of services, which will be offered in a more agile way
- Through the control panel you can manage and monitor the hotel anytime
- Automate service bookings
- Payment service integrated with management software
- Indoor geolocation service
- Incorporates a new communication channel based on instant notifications
- Decreases customer wait times



## Advantages for your customers

- Guests can check in directly from the mobile app.
- They can quickly access information related to their stay at the hotel.
- They can view all hotel services and make any reservations.
- They can request any product from room service.
- They can automate room access, access to certain areas of the hotel, etc., using only their mobile.
- They can manage their payments through their mobile device.
- They will have access to the hotel's activity calendar.
- All useful contact numbers are organized for easy access.
- They will receive exclusive promotions and discounts on certain services for staying at the hotel.
- They can see information on significant external events happening near the hotel.
- They will stay connected with the hotel through a messaging and notifications system.
- They will enjoy a digital identification system based on bracelets to increase the security of children, elderly people, or those with dependencies.
- They can check updated schedules for flights, trains, and buses.



And we are connected and certified with...

Major smart lock companies

ASSA ABLOY

dormakaba

TESA

SALTO

**Zennio**  
Passion for KNX innovation

More than 120 PMS through

char

Leaders in home automation

Schneider  
Electric

**Zennio**

Engines and Channel Managers



witbooking

yieldPlanet

GPS tracking providers



**webfleet**  
solutions

# SMARTSUITE

The SMARTSUITE app is structured around three basic modules:



## User App

Allows customers to access all app services directly



## Administrator Pro

Manages all app services and sections.  
Sets parameters and users with access for modifications



## Panel Operator

Provides app access for managing and interacting with customer requests.  
(Reception staff)



**USER APP**

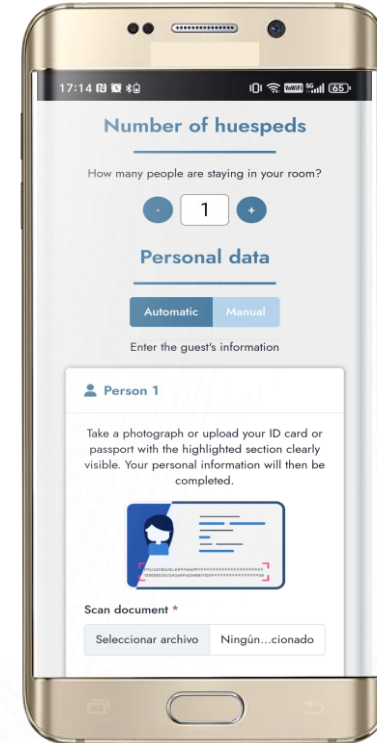
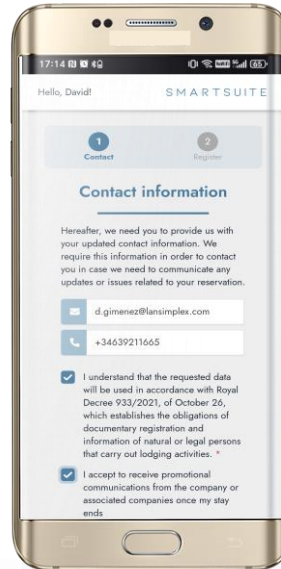


## Check-in Process

The Check-In screen has two options:

**"Perform Check-In"** to automatically register hotel guests through the app. The process includes identity document inclusion and digital guest signature.

**"Check-In Later"** allows users to postpone the check-in process while still accessing the app.

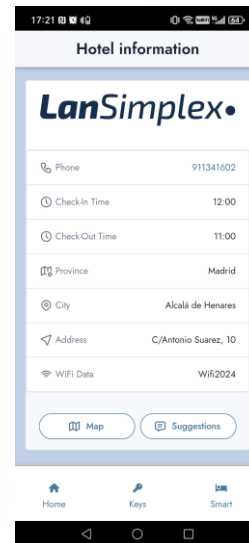
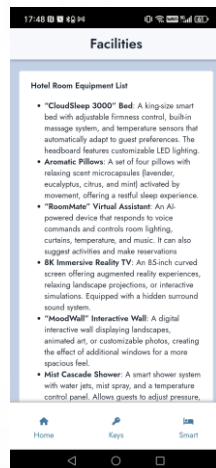
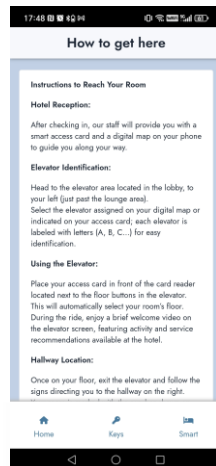
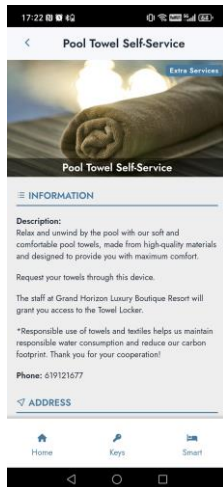
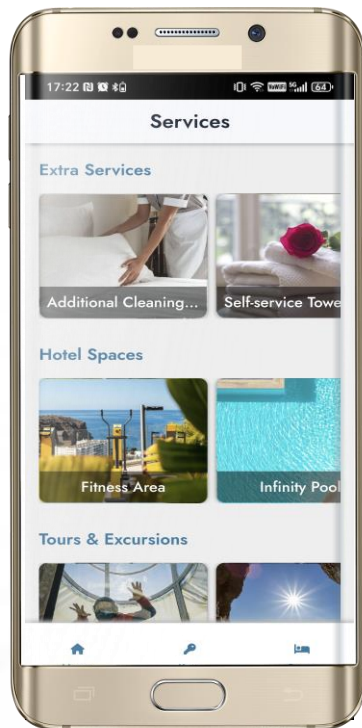


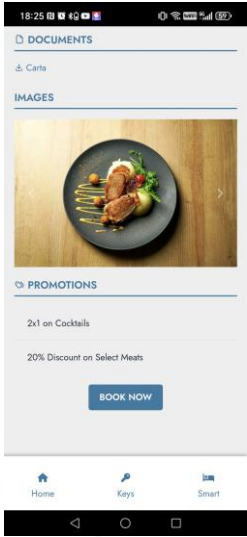


## Home Screen

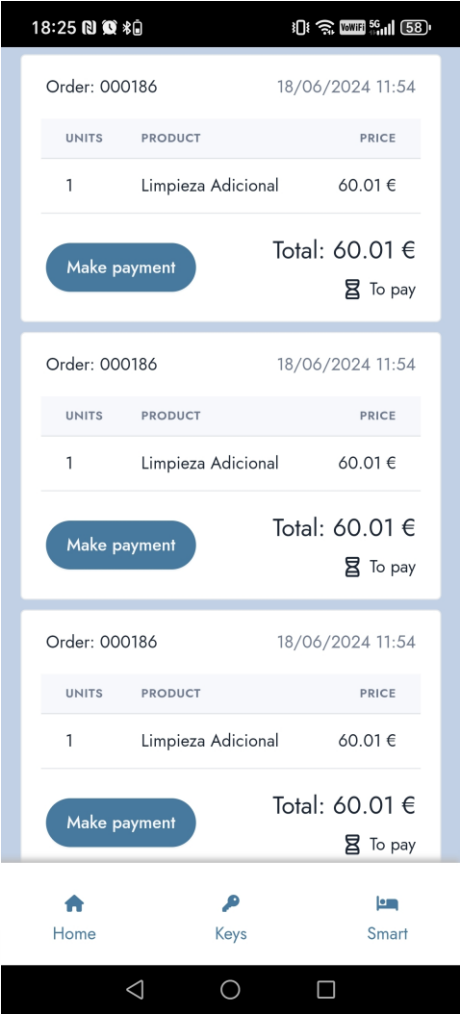
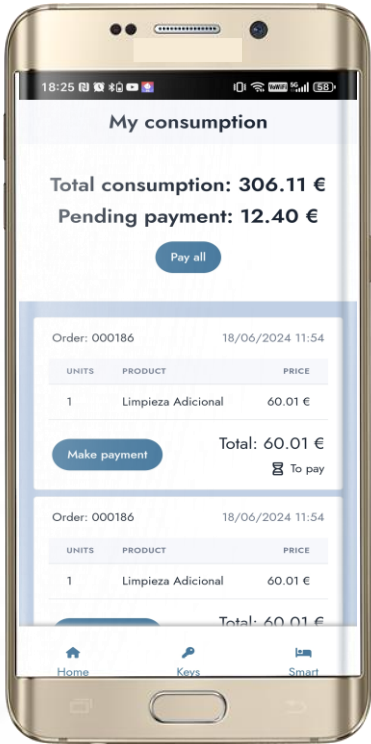
Main screen showing the hotel logo, welcome message and information about:

- Hotel ubication
- Room number
- Request assistance
- Weather
- Hotel
- Explore
- Consumption
- Other Services
- Virtual Receptions
- Domotic
- Settings
- Door opening





# My Consumption



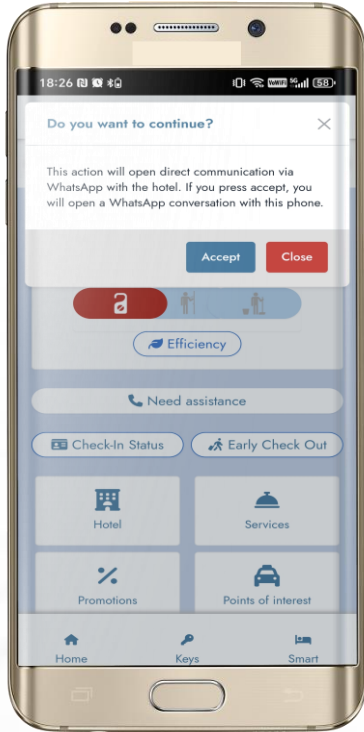
## Consumption

Displays all information about the various orders and/or services the customer has made at the establishment.

Provides real-time spending tracking, with configurable payment options (pay immediately or at checkout).



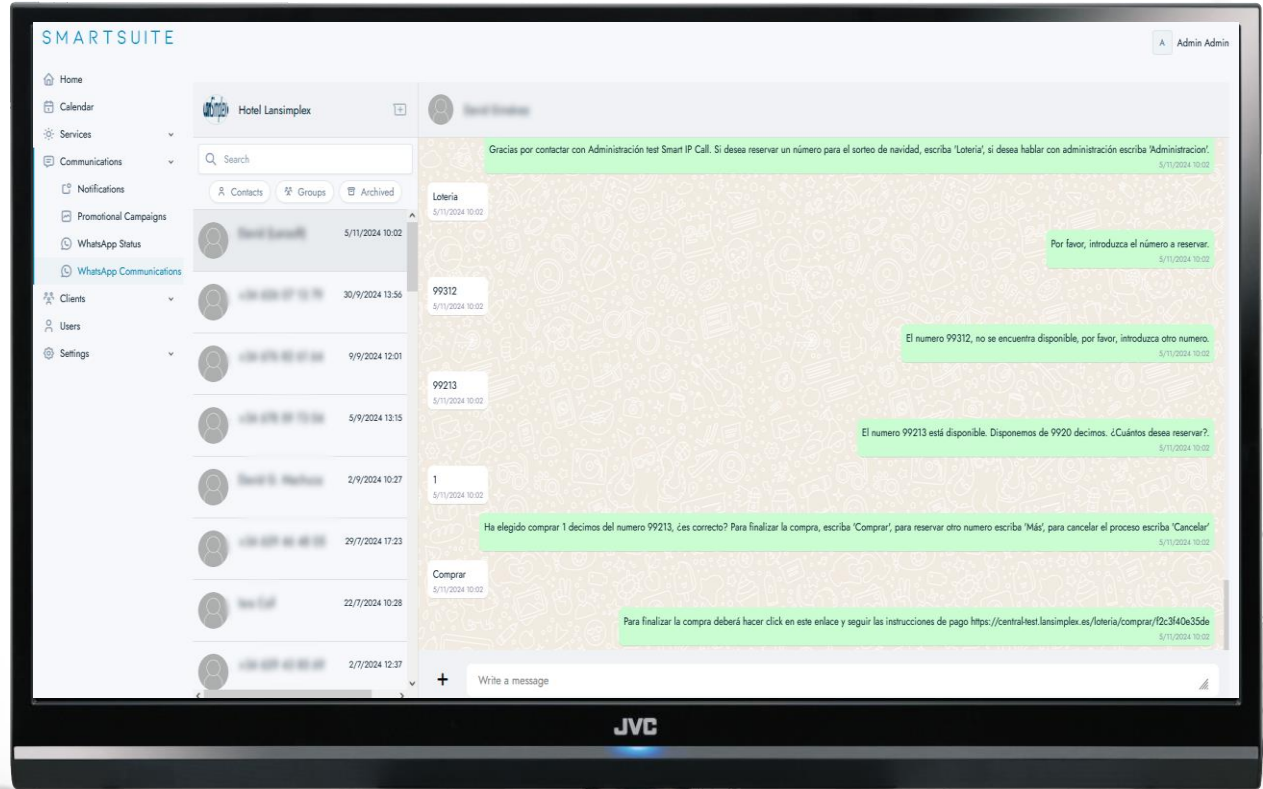
## Request Assistance

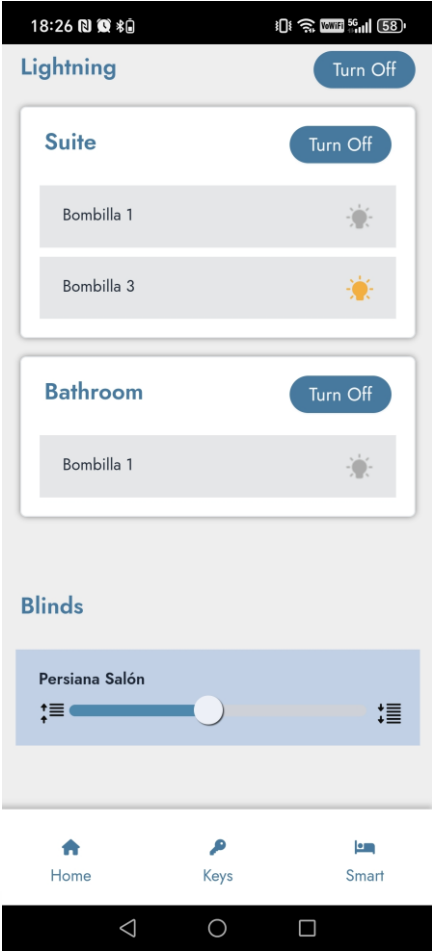


## Request assistance

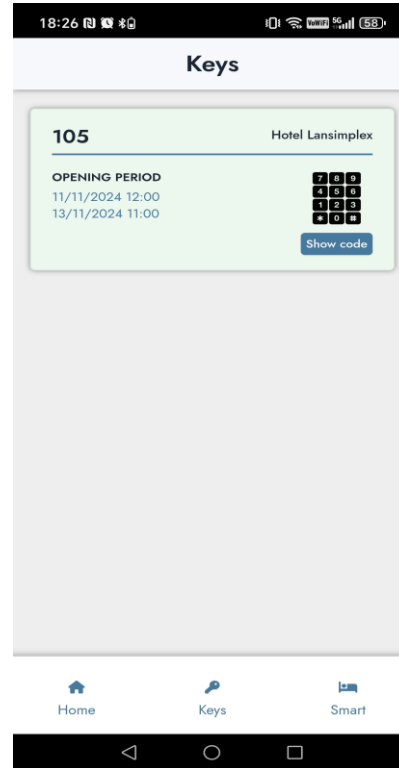
Allows the customer to communicate via WhatsApp to the reception of the establishment at any time.

From the administration module you can manage the conversations.





**Door opening:** Access all hotel locks from the app itself. Some lock models allow opening even without the need to download any app.







## **ADMINISTRATOR PRO**

## ADMINISTRATOR / OPERATOR MODULE

SMARTSUITE

Admin Admin

Home

Calendar

Services

Communications

Clients

Users

Settings

Home

0  
Completed check-ins

5  
Pending check-ins

5  
Fulfilled check-ins

0  
Rejected check-ins

0  
OCCUPIED ACCOMMODATIONS

3  
AVAILABLE ACCOMMODATIONS

Accommodation status

NAME	TYPE	STATUS	DATE	ACTIVE
101	Apartment	Free	Empty	Yes
102	Apartment	Free	Empty	Yes
105	Apartment	Free	Empty	Yes

Client and stay management.

<input type="checkbox"/>	NAME	EMAIL <sup>1</sup>	PHONE <sup>1</sup>	TYPE OF IDENTIFICATION DOCUMENT <sup>1</sup>	IDENTITY DOCUMENT <sup>1</sup>	CLIENT TYPES	ACCOMMODATION <sup>1</sup>	START DATE <sup>1</sup>	END DATE <sup>1</sup>	LOCATOR <sup>1</sup>
<input type="checkbox"/>	Francisco Sanchez	d.gimenez@lansimplex.com	+34639211665	DNI	00000003A	<input type="text" value="Empty"/>	102	November 10, 2024	November 14, 2024	SXEJ3GCV ...
<input type="checkbox"/>	David Giménez	d.gimenez@lansimplex.com	+34639211665	DNI	00000003A	<input type="text" value="Empty"/>	101	November 11, 2024	November 15, 2024	E4PH7C74 ...
2 results										

## Services



















- Category Management → Optionally classify services by category
- Service Management → Define hotel services to be included. Set up a calendar specifying events, time, description, location, etc.
- Promotion Management → Define promotions related to the HOTEL
- Service Reservations → Manage reservations for different services

SMARTSUITE

Admin Admin

Home  
Calendar  
Services  
Hotel Services  
Points of Interest  
Promotions  
Category Management  
Communications  
Clients  
Users  
Settings

Filters + New

	NAME %	OPENING TIME %	CLOSING TIME %	SERVICE CATEGORIES %	PHONE %	HOTEL %	TRANSLATIONS	ACTIVE %
<input type="checkbox"/>	 Pool Towel Self-Service	<input type="text" value="Empty"/>	<input type="text" value="Empty"/>	Extra Services	619121677	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...
<input type="checkbox"/>	 Customer Obligations	<input type="text" value="Empty"/>	<input type="text" value="Empty"/>	Resort Rules	619121677	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...
<input type="checkbox"/>	 Nudist Terrace	<input type="text" value="Empty"/>	<input type="text" value="Empty"/>	Hotel Spaces	<input type="text" value="Empty"/>	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...
<input type="checkbox"/>	 Self-service Towels and Sheets	<input type="text" value="Empty"/>	<input type="text" value="Empty"/>	Extra Services	619121677	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...
<input type="checkbox"/>	 Additional Cleaning in Suite	11:00	15:00	Extra Services	619121677	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...
<input type="checkbox"/>	 Infinity Pool	10:00	19:00	Hotel Spaces	619121677	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...
<input type="checkbox"/>	 Fitness Area	10:00	19:00	Hotel Spaces	619121677	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...
<input type="checkbox"/>	 Hiking in Gran Canaria	<input type="text" value="Empty"/>	<input type="text" value="Empty"/>	Tours & Excursions	<input type="text" value="Empty"/>	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...
<input type="checkbox"/>	 Wind Tunnel Flight	<input type="text" value="Empty"/>	<input type="text" value="Empty"/>	Tours & Excursions	<input type="text" value="Empty"/>	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...

9 results

## Internal/External Events

Manage and create both INTERNAL and EXTERNAL events

The image shows a computer monitor displaying the SMARTSUITE web application interface for creating a new event. The interface is clean and modern, with a light blue and white color scheme. On the left, a vertical sidebar contains navigation icons and labels: Home, Calendar, Services, Hotel Services, Points of Interest, Promotions, Category Management, Communications, Clients, Users, and Settings. The main content area is titled 'New Event' and features a search bar at the top right. Below the title, there are several sections for data entry: 'General data' with fields for Name, Phone, Hotel, and Main Image; 'Description' with a rich text editor and a word count; 'Opening and closing hours' with fields for Opening Time and Closing Time; 'Categories' with a dropdown for Service Categories; and 'Location' with fields for Address and ZIP Code. At the bottom right of the form, there are 'Back' and 'Save' buttons. The monitor is set against a background of a modern building with large glass windows.

## Client Suggestions

**Service Feedback** from customers based on their experience

**Client Notifications** with the option to schedule and segment messages

SMARTSUITE

Q Search

A Admin Admin

Home

Calendar

Services

Communications

Notifications

Promotional Campaigns

WhatsApp Status

WhatsApp Communications

Clients

Users

Settings

Promotional Campaigns

+ New

<input type="checkbox"/>	HOTEL %1	NAME %1	CREATION DATE %1	SENDING STATUS %1	
<input type="checkbox"/>	Hotel Lansimplex	Test	October 15, 2024 at 8:12 AM	<div>Sent</div>	...
<input type="checkbox"/>	Hotel Lansimplex	test	October 15, 2024 at 7:54 AM	<div>Sent</div>	...
<input type="checkbox"/>	Hotel Lansimplex	Promocion Verano	October 2, 2024 at 9:50 AM	<div>Sent</div>	...
<input type="checkbox"/>	Hotel Lansimplex	test	October 2, 2024 at 9:39 AM	<div>Sent</div>	...
4 results					

# Settings

Personalization, parameter settings, adjustments, etc., for all module options

SMARTSUITE

Search

Admin Admin

Home

Calendar

Services

Communications

Clients

Users

Settings

Hotels

Accommodations

Languages

New Hotel

< Back

Save

Hotel data

Name \*

Address \*

City \*

Province \*

Postal Code \*

Phone \*

WhatsApp Contact Phone

Check-In Time \*

Check-Out Time \*

Logo

Choose file

Main Color

Secondary Color

Title Color

Text Color

WiFi Data

Mandatory Check-In

Online Check-In

Welcome Text Configuration

Legal Texts

Privacy Policy Texts

Welcome Texts

SMARTSUITE



THANK YOU FOR YOUR ATTENTION