LanSimplex

SMARTSUITE

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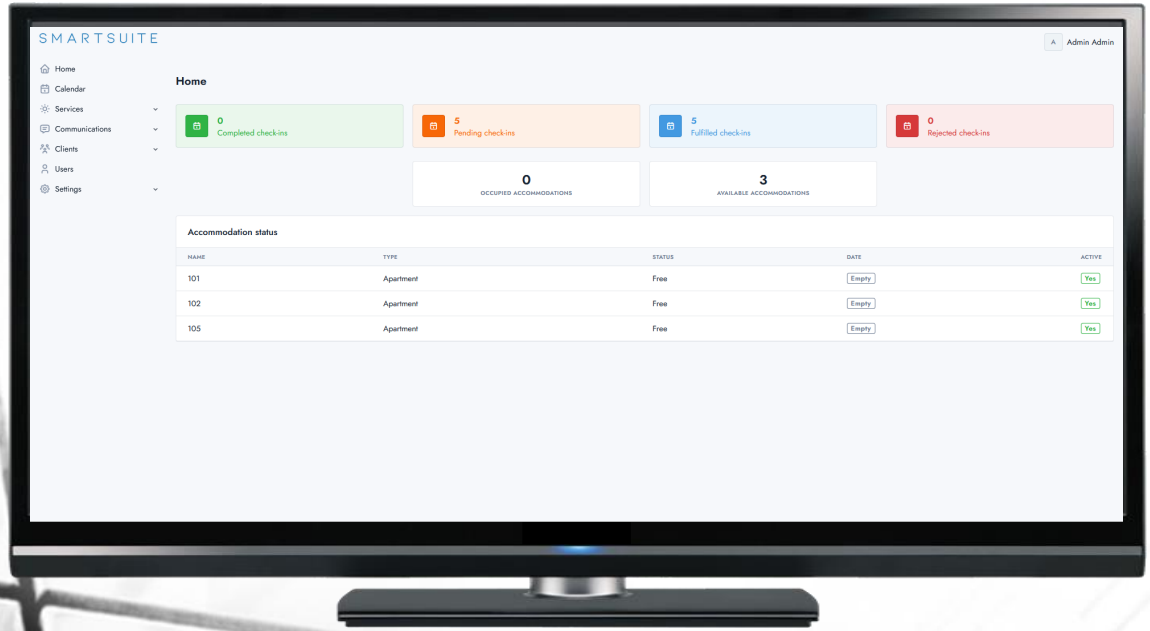
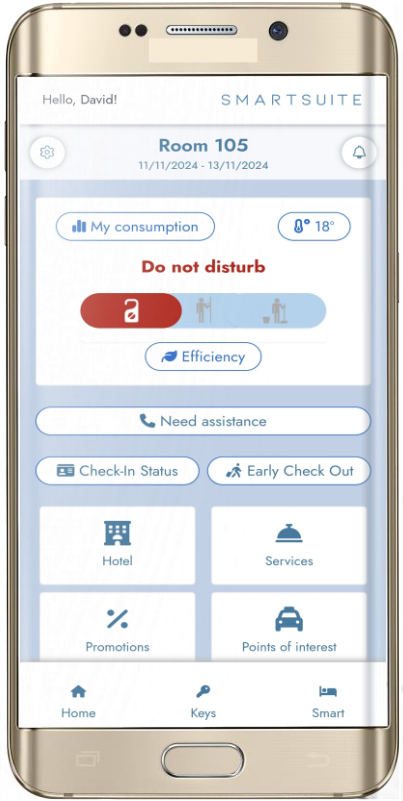
SMARTSUITE

MAKE YOUR HOTEL BE AN UNFORGETTABLE EXPERIENCE

Our goals

- Improvement of processes in every hotel department
- Increase staff productivity
- Task automation
- Improve the client experience
- Gain access to enhanced management tools
- Improved customer knowledge and engagement strategies





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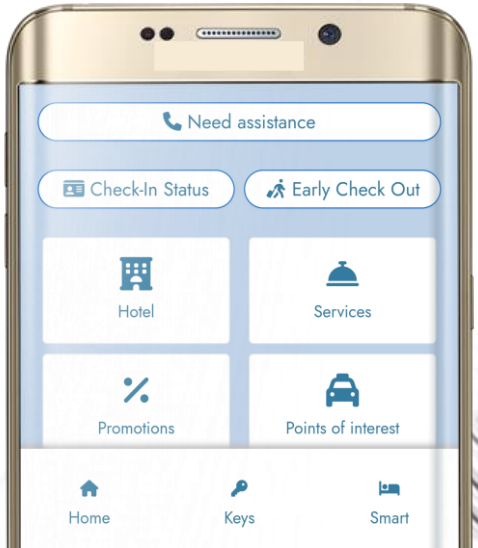
We improve your hotel's productivity

- Automate the guest check-in process
- Increase productivity in reception processes
- You can incorporate the process of opening rooms from your own mobile device
- Optimize essential processes such as room service and more.
- Increase the quality of services, which will be offered in a more agile way

- Through the control panel you can manage and monitor the hotel anytime
- Automate service bookings
- Payment service integrated with management software
- Indoor geolocation service
- Incorporates a new communication channel based on instant notifications
- Decreases customer wait times

Advantages for your customers

- Guests can check in directly from the mobile app.
- They can quickly access information related to their stay at the hotel.
- They can view all hotel services and make any reservations.
- They can request any product from room service.
- They can automate room access, access to certain areas of the hotel, etc., using only their mobile.
- They can manage their payments through their mobile device.
- They will have access to the hotel's activity calendar.
- All useful contact numbers are organized for easy access.
- They will receive exclusive promotions and discounts on certain services for staying at the hotel.
- They can see information on significant external events happening near the hotel.
- They will stay connected with the hotel through a messaging and notifications system.
- They will enjoy a digital identification system based on bracelets to increase the security of children, elderly people, or those with dependencies.
- They can check updated schedules for flights, trains, and buses.



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And we are connected and certified with...

Major smart lock companies

ASSA ABLOY dormakaba TESA SALTO Zennio Passion for KNX innovation

More than 120 PMS through

char

Leaders in home automation

Schneider Electric Zennio

Engines and Channel Managers

witbooking yieldPlanet

GPS tracking providers

webfleet solutions

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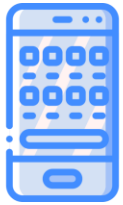
SMARTSUITE

The SMARTSUITE app is structured around three basic modules:



User App

Allows customers to access all app services directly

Administrator Pro

Manages all app services and sections. Sets parameters and users with access for modifications

Panel Operator

Provides app access for managing and interacting with customer requests. (Reception staff)

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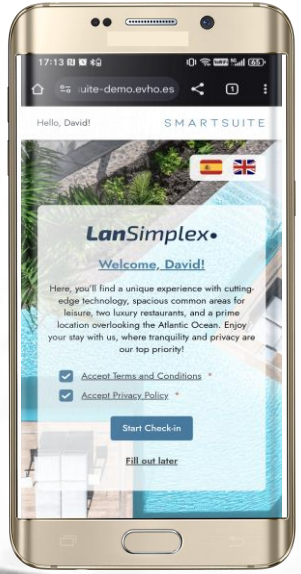
USER APP

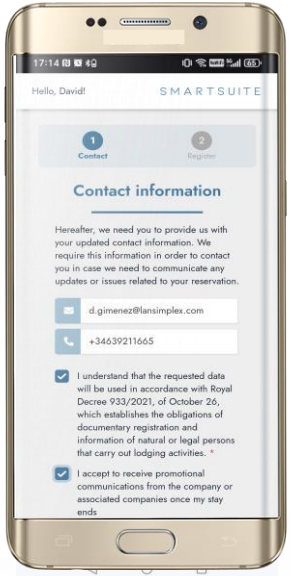
Check-in Process

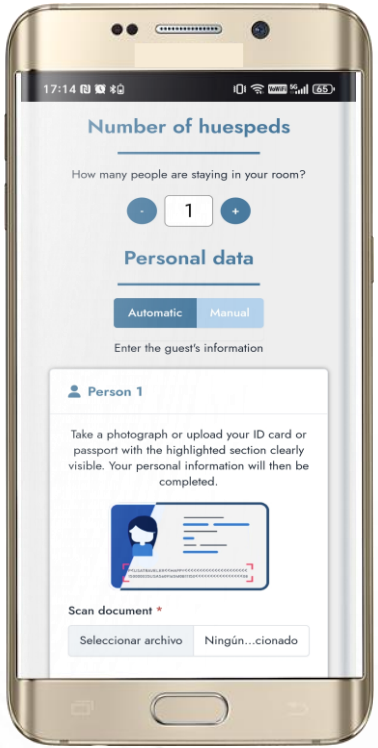
The Check-In screen has two options:

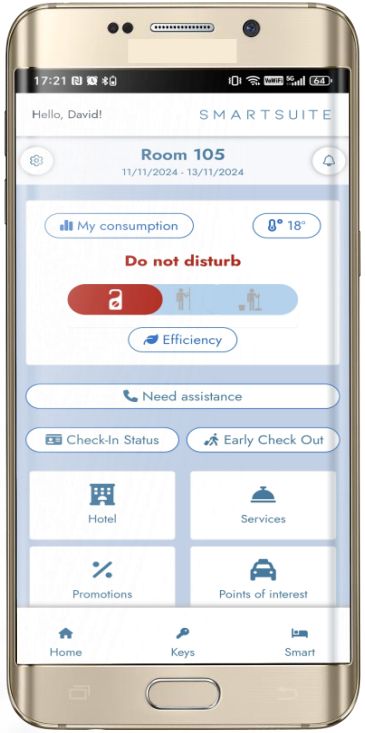
“Perform Check-In” to automatically register hotel guests through the app. The process includes identity document inclusion and digital guest signature.

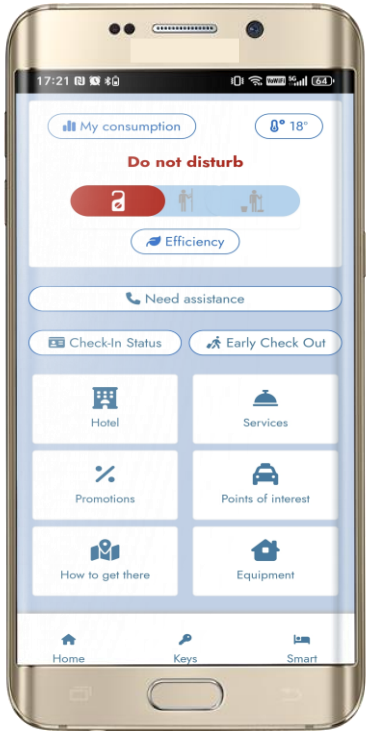
"Check-In Later" allows users to postpone the check-in process while still accessing the app.











Home Screen

Main screen showing the hotel logo, welcome message and information about:

- Hotel ubication
- Room number
- Request assistance
- Weather
- Hotel
- Explore
- Consumption
- Other Services
- Virtual Receptions
- Domotic
- Settings
- Door opening

Hotel

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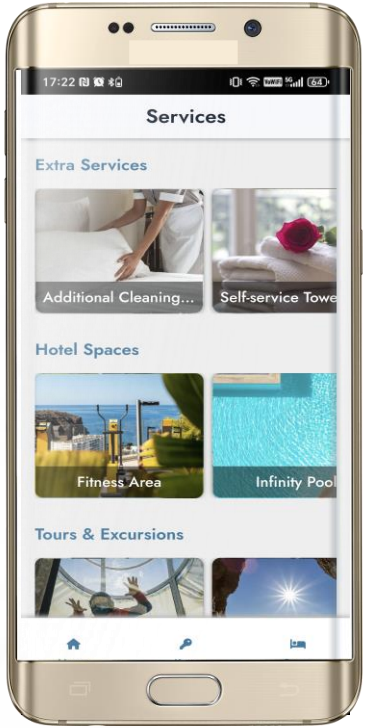
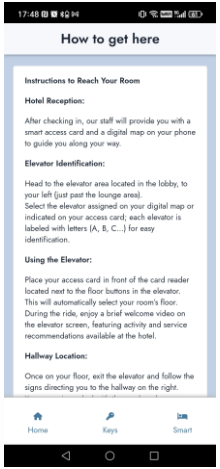
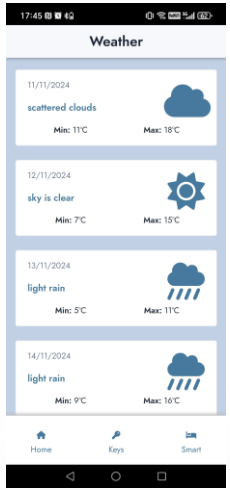
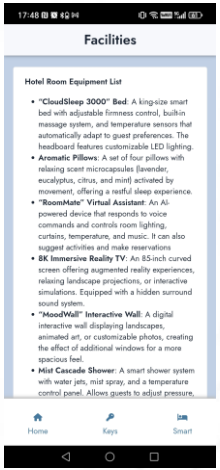
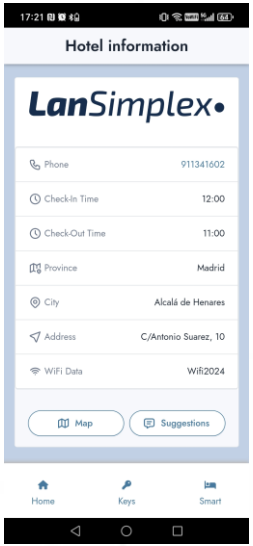






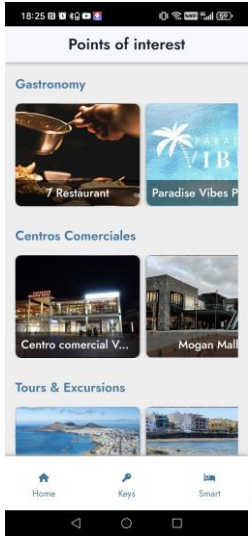


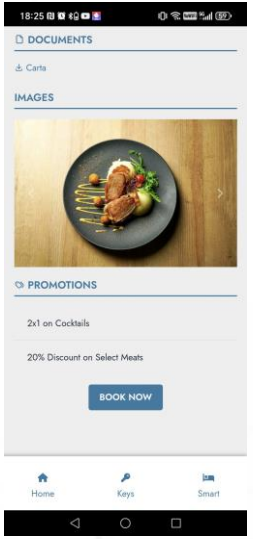


Explore

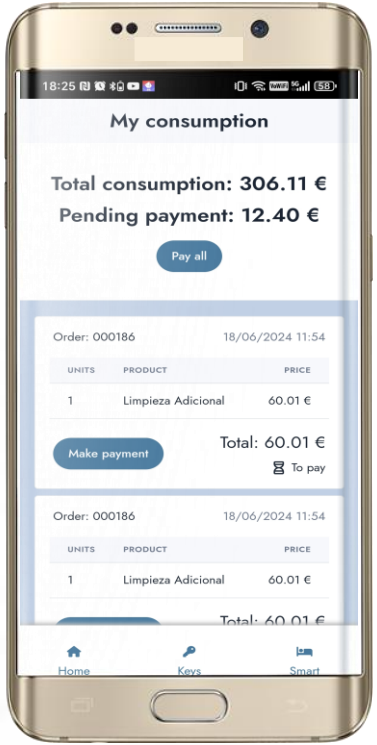
Promotions
2x1 on Cocktails
20% Discount on Select Meats
Home
Keys
Smart

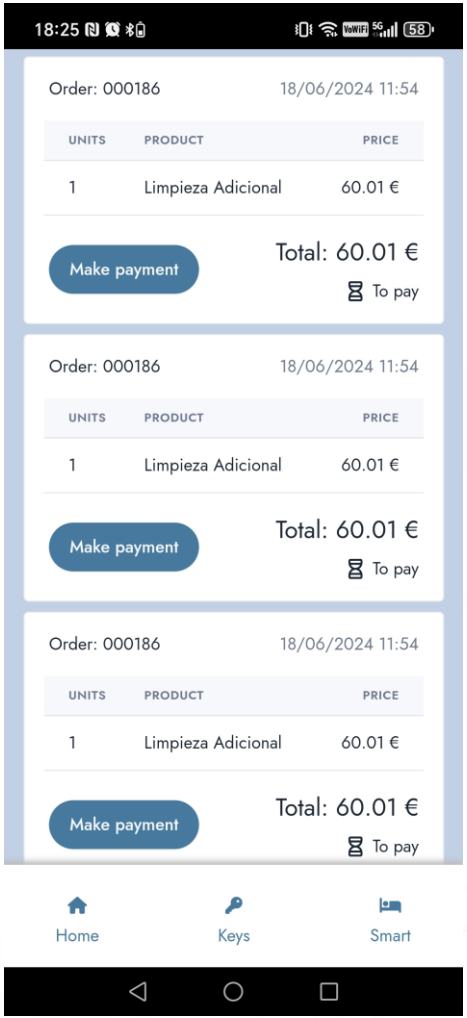
2x1 on Cocktails
2x1 on Cocktails
INFORMATION
Description:
Enjoy a fantastic 2x1 offer on our cocktails! Whether you're in the mood for a refreshing classic or a creative new mix, now is the perfect time to indulge. Treat yourself and a friend to double the fun, double the flavors, at no extra cost!
Offer valid for a limited time. Don't miss out!
SCHEDULE
Start Date: October 28, 2024 at 12:00 PM
End Date: November 30, 2025 at 12:00 PM
CODE
Home
Keys
Smart


Points of interest
Gastronomy
7 Restaurant
Paradise Vibes P
Centros Comerciales
Centro comercial V...
Mogan Mall
Tours & Excursions
Home
Keys
Smart


DOCUMENTS
Carta
IMAGES
PROMOTIONS
2x1 on Cocktails
20% Discount on Select Meats
BOOK NOW
Home
Keys
Smart

My Consumption





Consumption

Displays all information about the various orders and/or services the customer has made at the establishment.

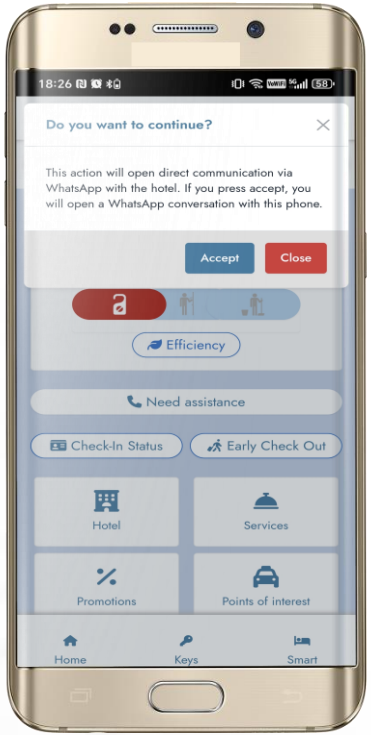
Provides real-time spending tracking, with configurable payment options (pay immediately or at checkout).

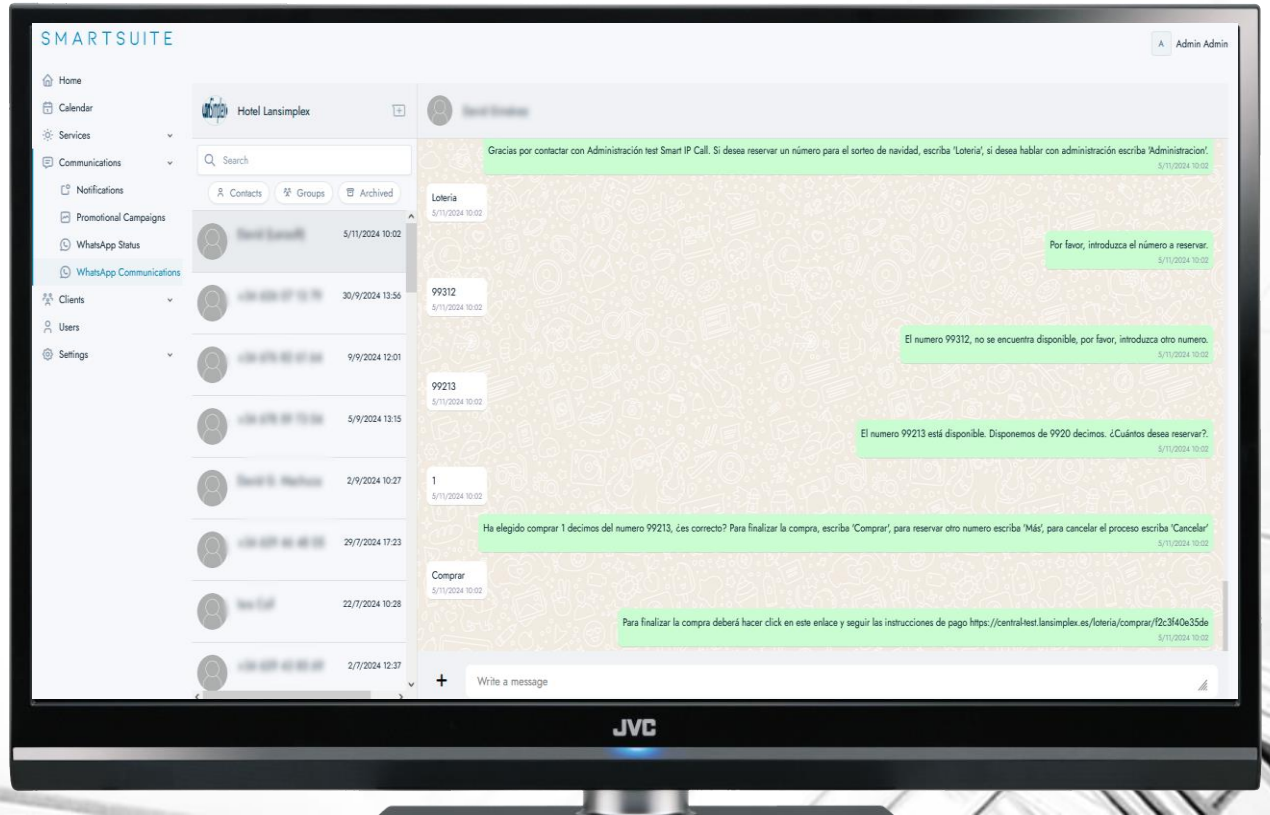
Request Assistance

Request assistance

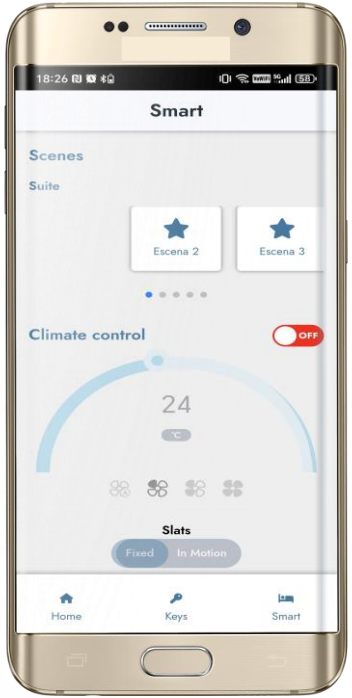
Allows the customer to communicate via WhatsApp to the reception of the establishment at any time.

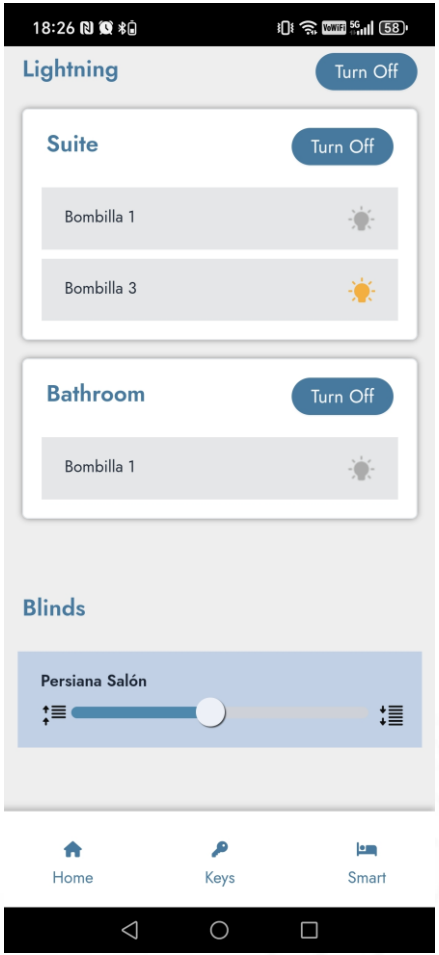
From the administration module you can manage the conversations.





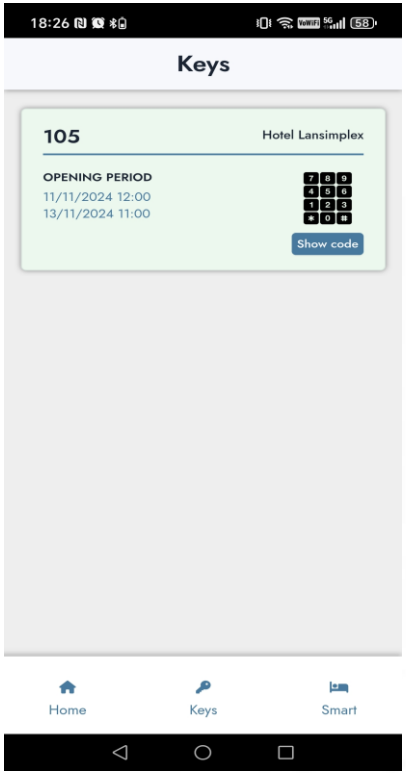
Domotic


18:26
Smart
Scenes
Suite
Escena 2
Escena 3
Climate control
OFF
24
°C
Slats
Fixed
In Motion
Home
Keys
Smart


18:26
Lightning
Turn Off
Suite
Turn Off
Bombilla 1
Bombilla 3
Bathroom
Turn Off
Bombilla 1
Blinds
Persiana Salón
Home
Keys
Smart

Keys

Door opening: Access all hotel locks from the app itself. Some lock models allow opening even without the need to download any app.



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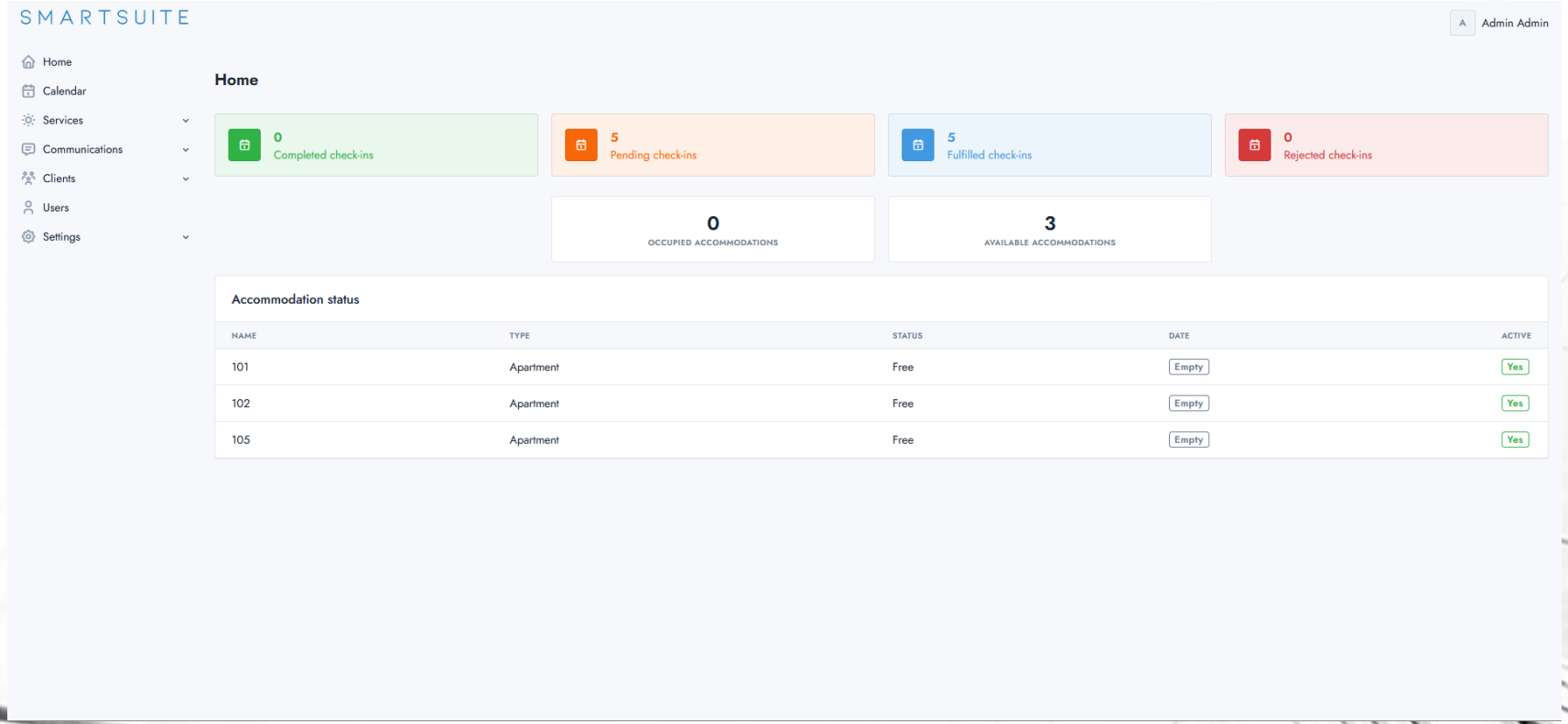
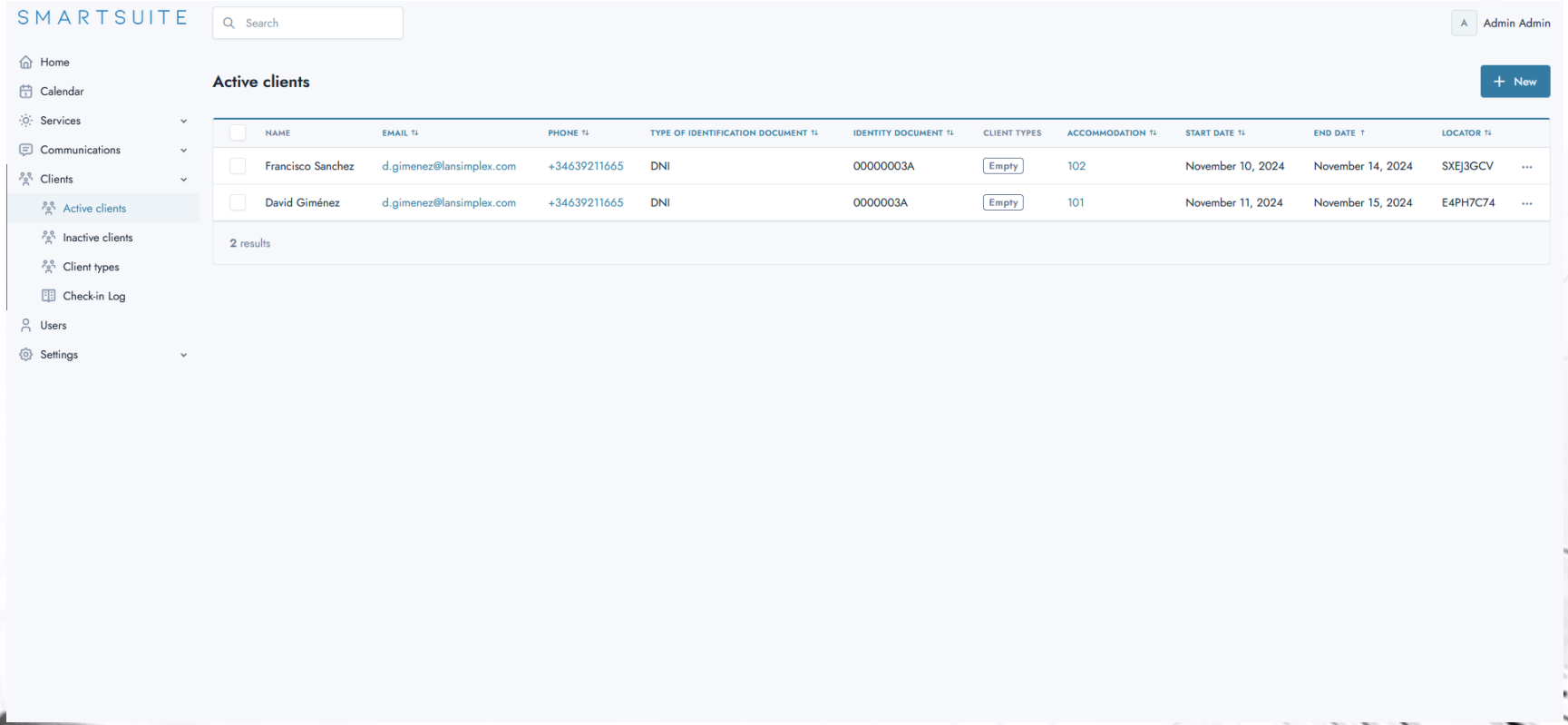
ADMINISTRATOR PRO

ADMINISTRATOR / OPERATOR MODULE



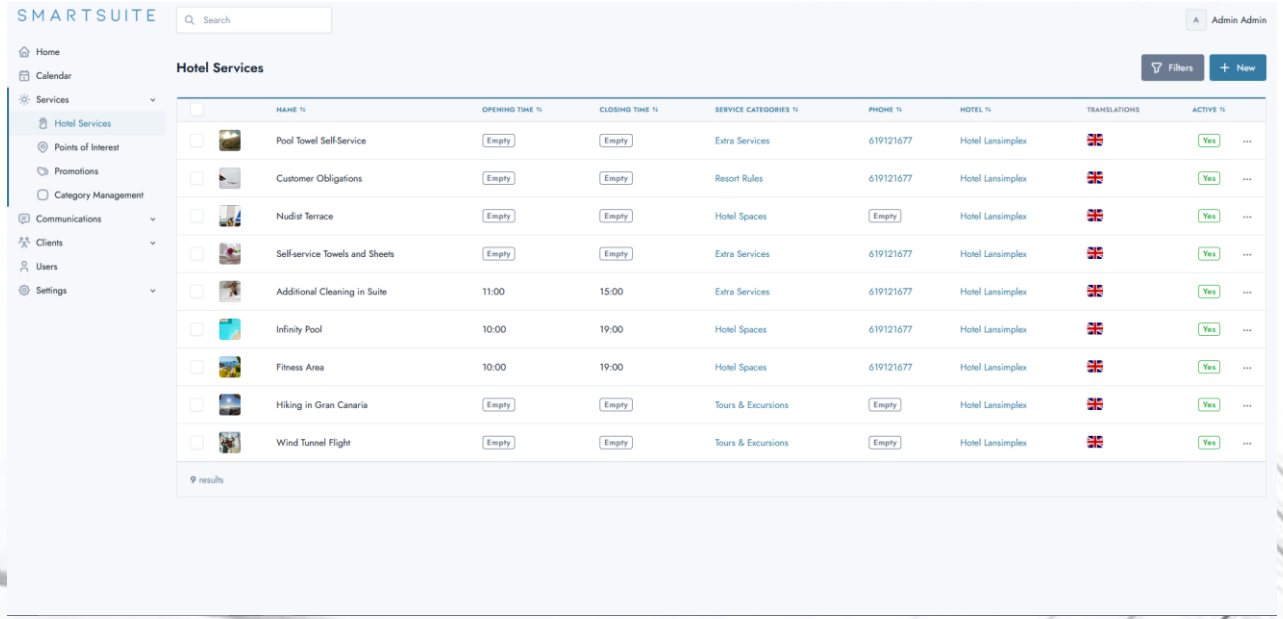
Clients

Client and stay management.



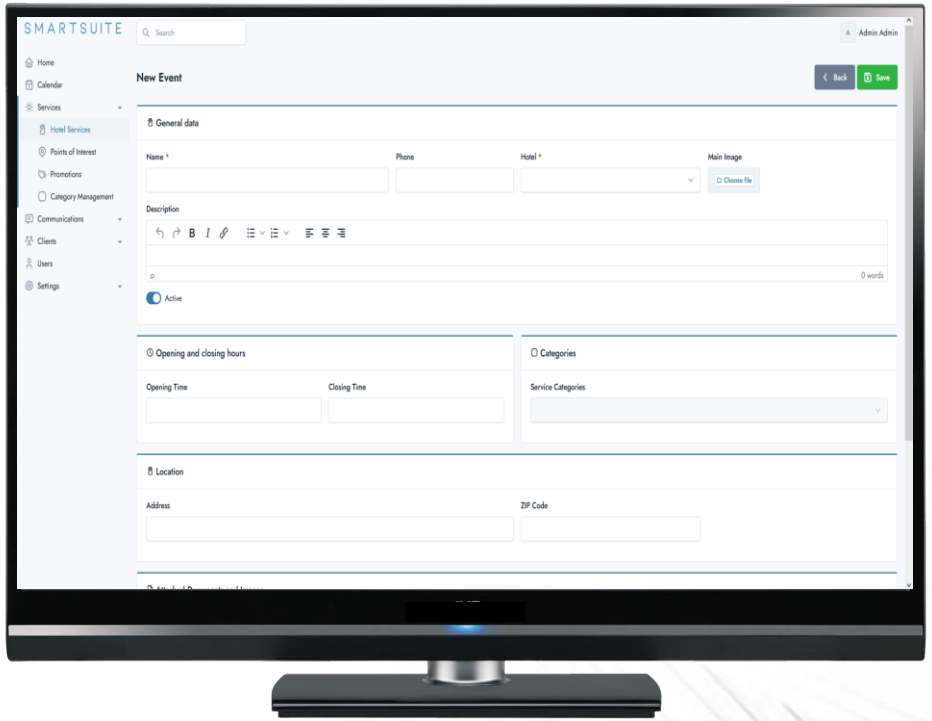
Services

- Category Management → Optionally classify services by category
- Service Management → Define hotel services to be included. Set up a calendar specifying events, time, description, location, etc.
- Promotion Management → Define promotions related to the HOTEL
- Service Reservations → Manage reservations for different services



Internal/External Events

Manage and create both INTERNAL and EXTERNAL events

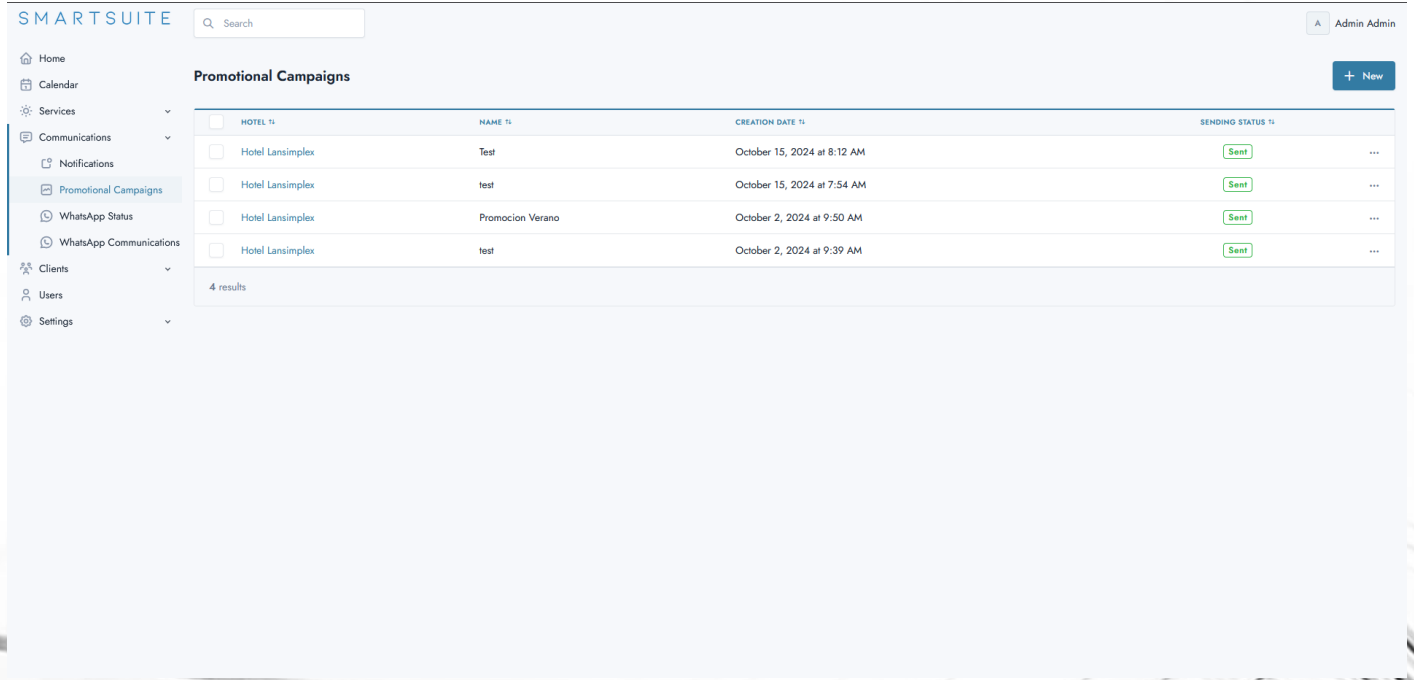


Client Communications

Client **Suggestions**

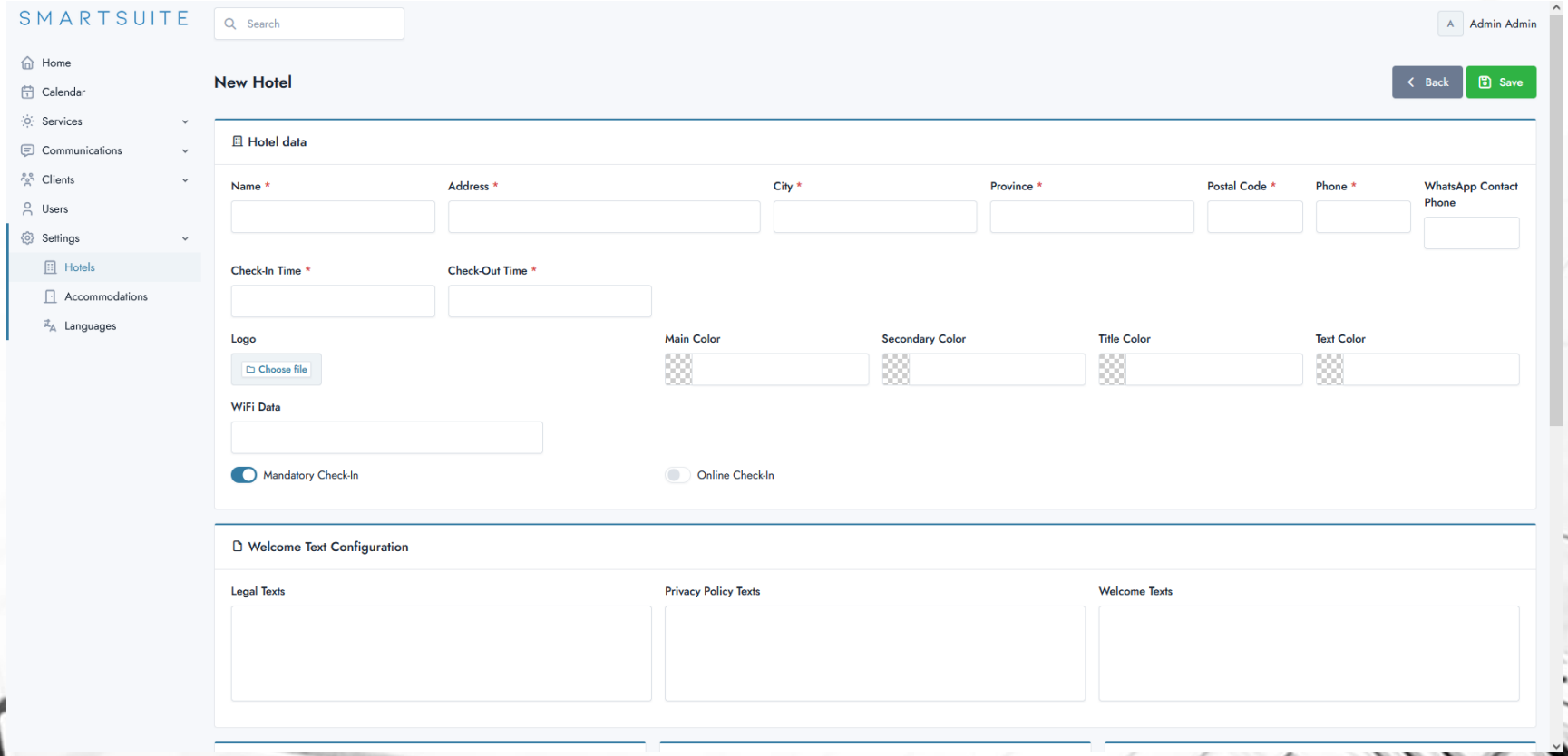
Service Feedback from customers based on their experience

Client Notifications with the option to schedule and segment messages



Settings

Personalization, parameter settings, adjustments, etc., for all module options



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THANK YOU FOR YOUR ATTENTION