

# SMARTSUITE

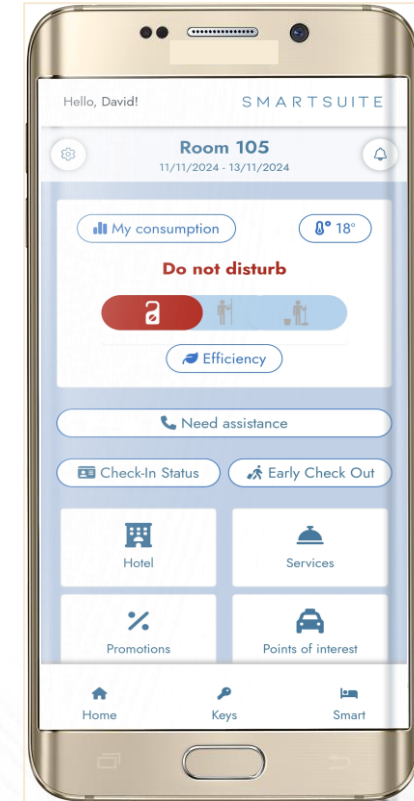
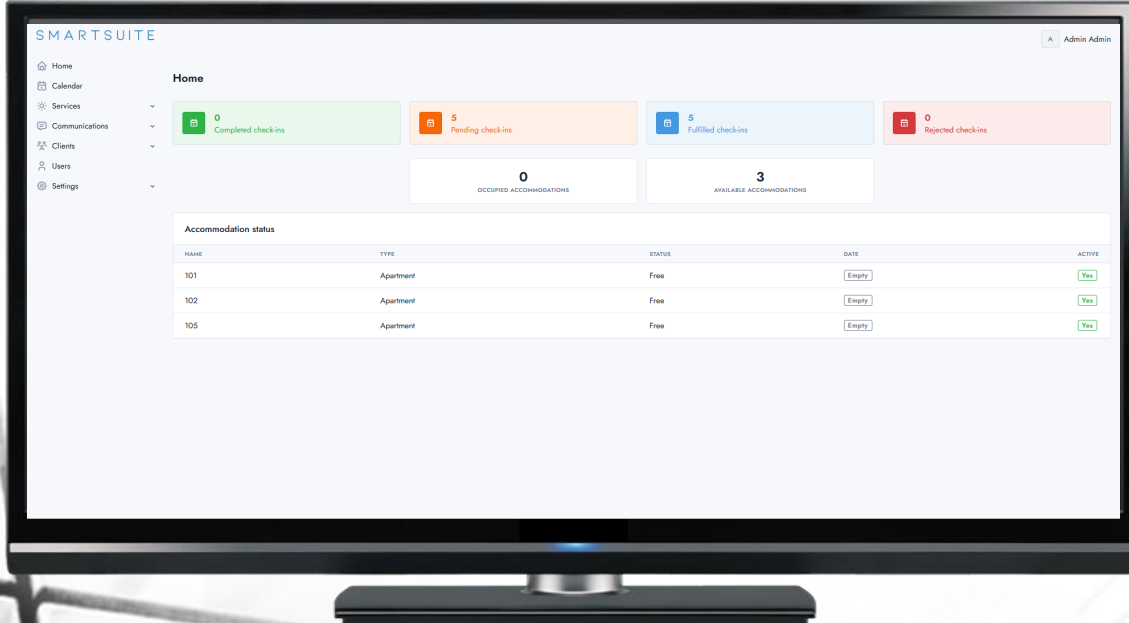
# SMARTSUITE

MAKE YOUR HOTEL BE AN  
**UNFORGETTABLE EXPERIENCE**



## Our goals

- Improvement of processes in every hotel department
- Increase staff productivity
- Task automation
- Improve the client experience
- Gain access to enhanced management tools
- Improved customer knowledge and engagement strategies



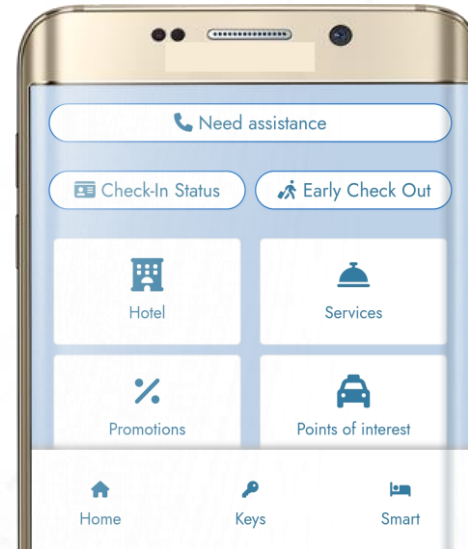
## We improve your hotel's productivity

- Automate the guest check-in process
- Increase productivity in reception processes
- You can incorporate the process of opening rooms from your own mobile device
- Optimize essential processes such as room service and more.
- Increase the quality of services, which will be offered in a more agile way
- Through the control panel you can manage and monitor the hotel anytime
- Automate service bookings
- Payment service integrated with management software
- Indoor geolocation service
- Incorporates a new communication channel based on instant notifications
- Decreases customer wait times



## Advantages for your customers

- Guests can check in directly from the mobile app.
- They can quickly access information related to their stay at the hotel.
- They can view all hotel services and make any reservations.
- They can request any product from room service.
- They can automate room access, access to certain areas of the hotel, etc., using only their mobile.
- They can manage their payments through their mobile device.
- They will have access to the hotel's activity calendar.
- All useful contact numbers are organized for easy access.
- They will receive exclusive promotions and discounts on certain services for staying at the hotel.
- They can see information on significant external events happening near the hotel.
- They will stay connected with the hotel through a messaging and notifications system.
- They will enjoy a digital identification system based on bracelets to increase the security of children, elderly people, or those with dependencies.
- They can check updated schedules for flights, trains, and buses.



And we are connected and certified with...

Major smart lock companies

ASSA ABLOY

dormakaba 

TESA

SALTO

**Zennio**  
Passion for KNX innovation

More than 120 PMS through

**char**

Leaders in home automation

**Schneider**  
Electric

**Zennio**

Engines and Channel Managers

 witbooking **yieldPlanet**

GPS tracking providers

 **webfleet**  
solutions

# SMARTSUITE

The SMARTSUITE app is structured around three basic modules:



## User App

Allows customers to access all app services directly



## Administrator Pro

Manages all app services and sections.  
Sets parameters and users with access for modifications



## Panel Operator

Provides app access for managing and interacting with customer requests.  
(Reception staff)



**USER APP**

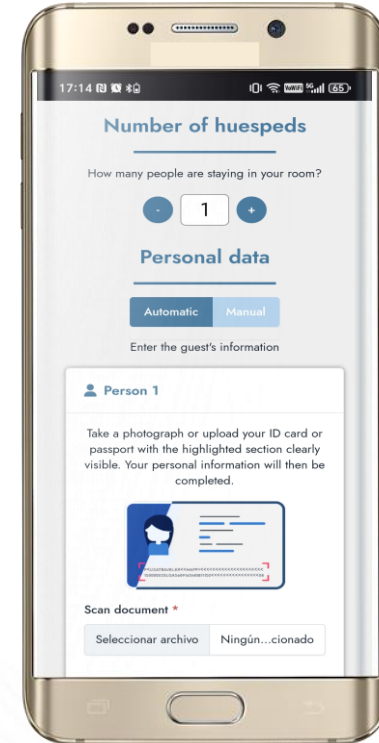
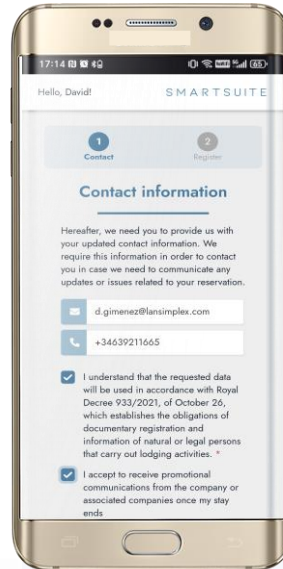


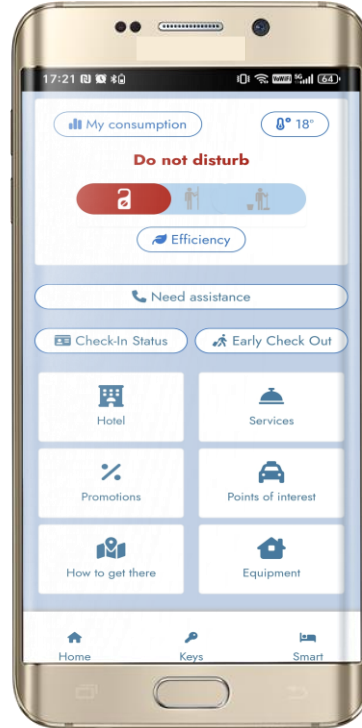
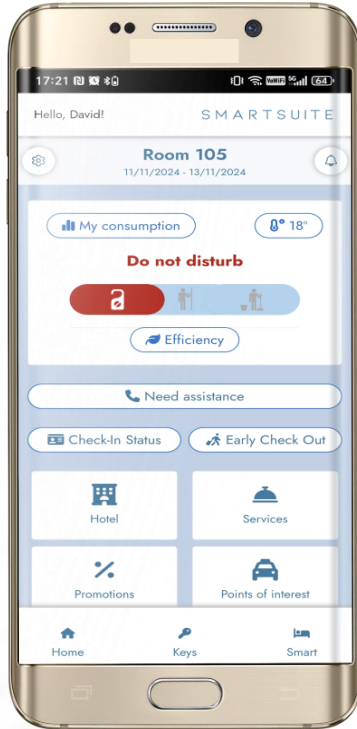
## Check-in Process

The Check-In screen has two options:

**"Perform Check-In"** to automatically register hotel guests through the app. The process includes identity document inclusion and digital guest signature.

**"Check-In Later"** allows users to postpone the check-in process while still accessing the app.

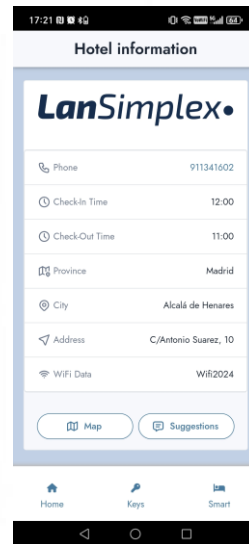
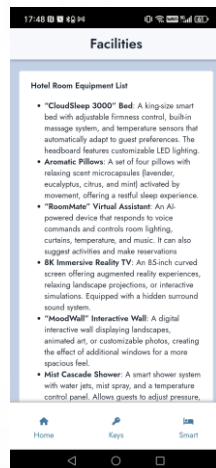
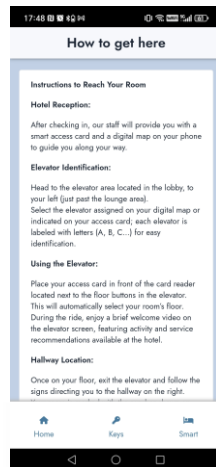
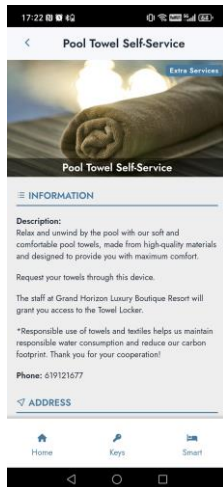
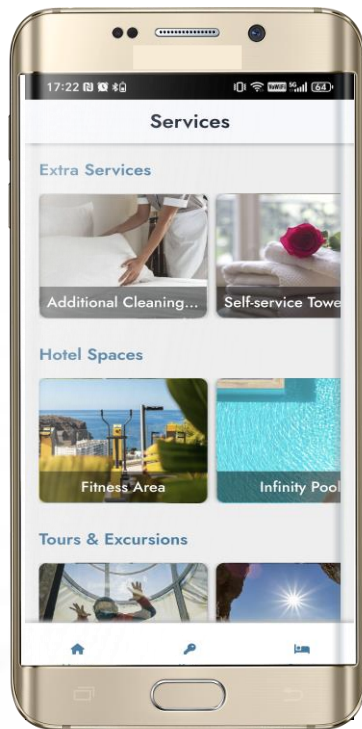


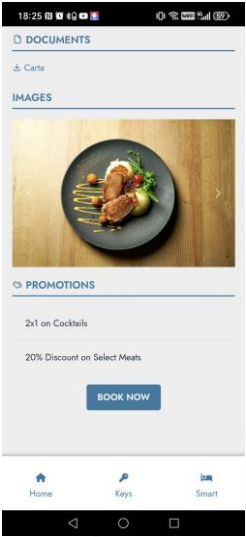


## Home Screen

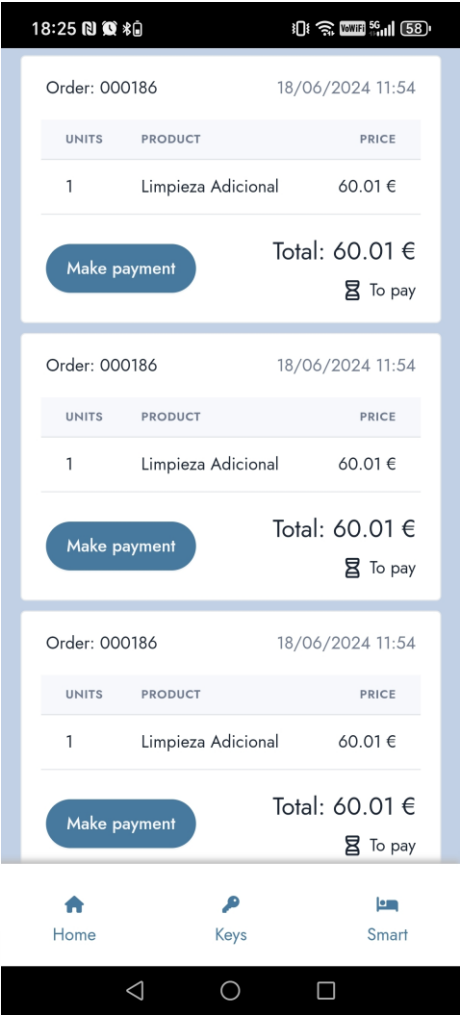
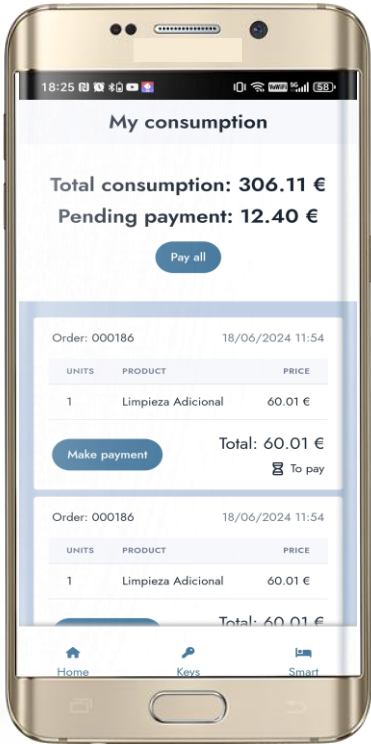
Main screen showing the hotel logo, welcome message and information about:

- Hotel ubication
- Room number
- Request assistance
- Weather
- Hotel
- Explore
- Consumption
- Other Services
- Virtual Receptions
- Domotic
- Settings
- Door opening





# My Consumption



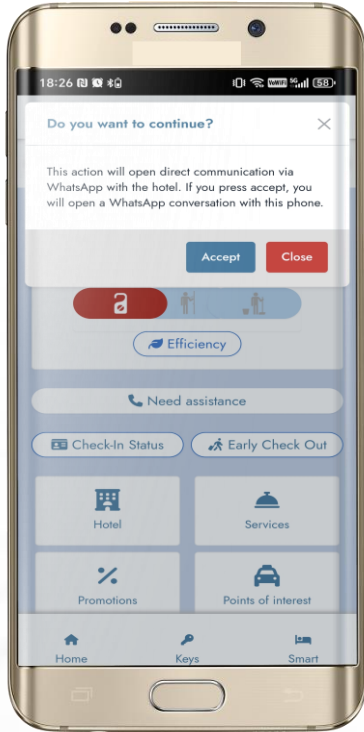
## Consumption

Displays all information about the various orders and/or services the customer has made at the establishment.

Provides real-time spending tracking, with configurable payment options (pay immediately or at checkout).



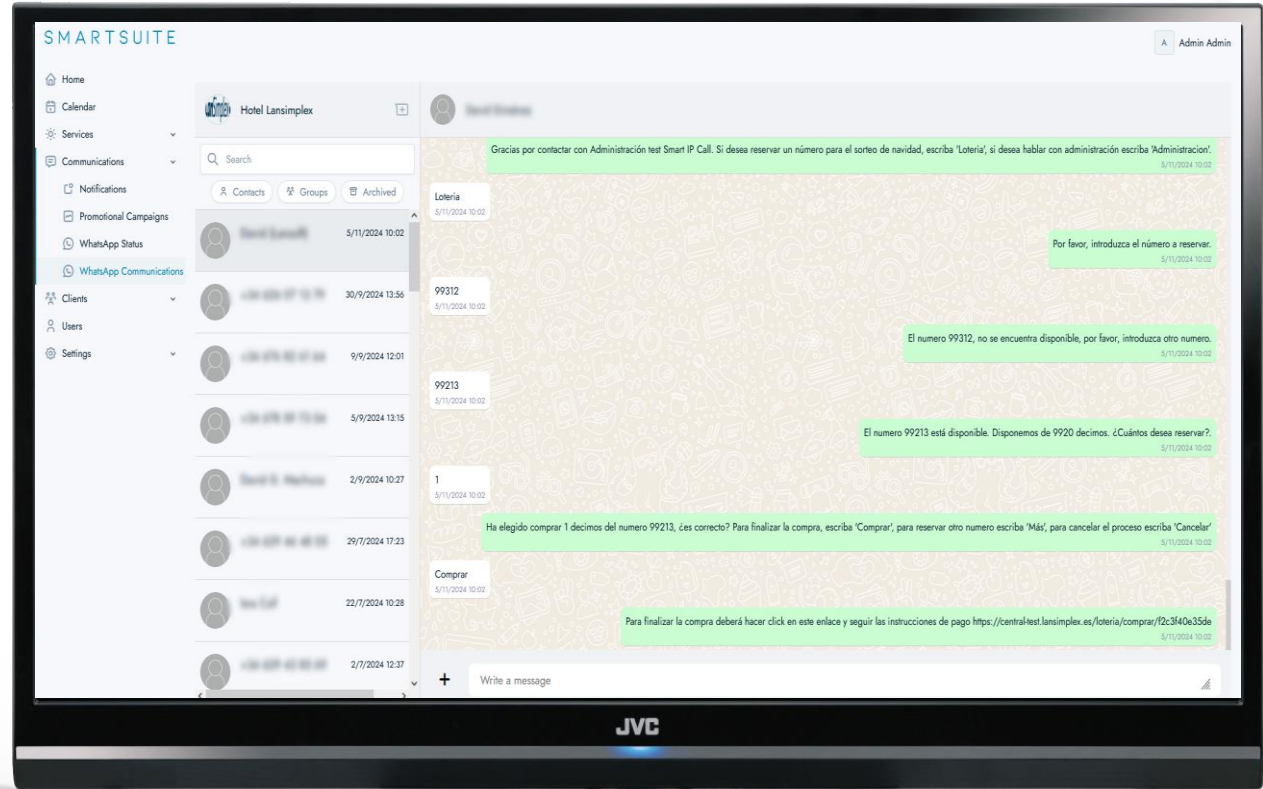
## Request Assistance

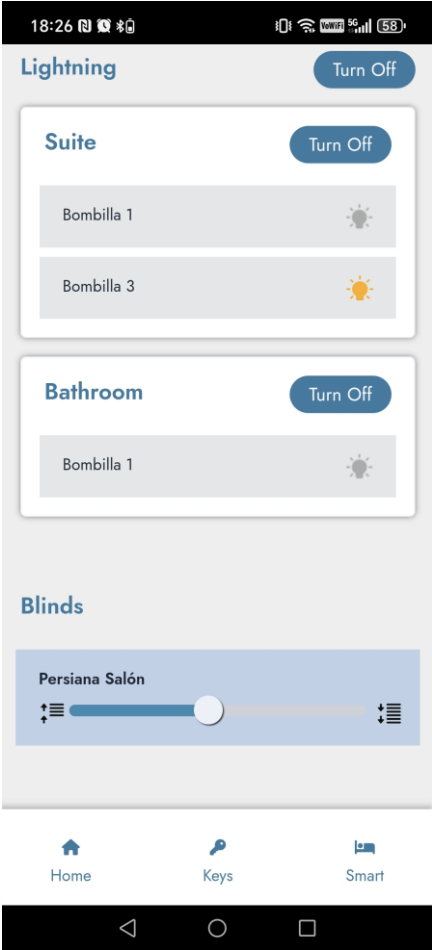


## Request assistance

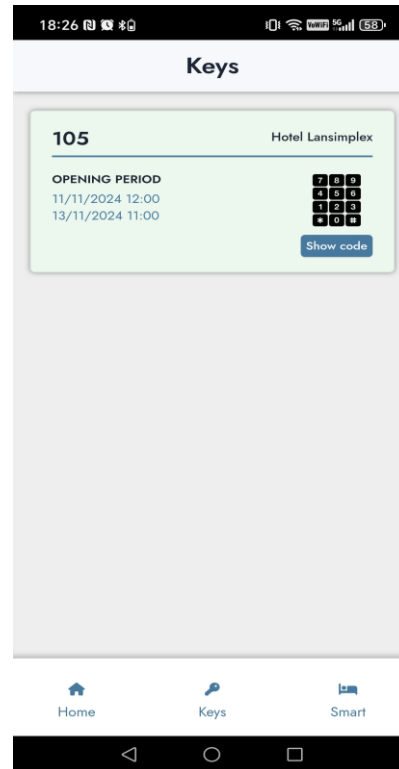
Allows the customer to communicate via WhatsApp to the reception of the establishment at any time.

From the administration module you can manage the conversations.





**Door opening:** Access all hotel locks from the app itself. Some lock models allow opening even without the need to download any app.







## **ADMINISTRATOR PRO**

# ADMINISTRATOR / OPERATOR MODULE

SMARTSUITE

Home

Calendar

Services

Communications

Clients

Users

Settings

Admin Admin

Home

0

Completed check-ins

5

Pending check-ins

5

Fulfilled check-ins

0

Rejected check-ins

0

OCCUPIED ACCOMMODATIONS

3

AVAILABLE ACCOMMODATIONS

Accommodation status

NAME	TYPE	STATUS	DATE	ACTIVE
101	Apartment	Free	Empty	Yes
102	Apartment	Free	Empty	Yes
105	Apartment	Free	Empty	Yes

SMARTSUITE

Admin Admin

New

Home

Calendar

Services

Communications

Clients

Active clients

Inactive clients

Client types

Check-in Log

Users

Settings

Active clients

	NAME	EMAIL <sup>T1</sup>	PHONE <sup>T1</sup>	TYPE OF IDENTIFICATION DOCUMENT <sup>T1</sup>	IDENTITY DOCUMENT <sup>T1</sup>	CLIENT TYPES	ACCOMMODATION <sup>T1</sup>	START DATE <sup>T1</sup>	END DATE <sup>T</sup>	LOCATOR <sup>T1</sup>
<input type="checkbox"/>	Francisco Sanchez	d.gimenez@lansimplex.com	+34639211665	DNI	00000003A	Empty	102	November 10, 2024	November 14, 2024	SXEJ3GCV ...
<input type="checkbox"/>	David Giménez	d.gimenez@lansimplex.com	+34639211665	DNI	00000003A	Empty	101	November 11, 2024	November 15, 2024	E4PH7C74 ...
2 results										

# Services

- Category Management → Optionally classify services by category
- Service Management → Define hotel services to be included. Set up a calendar specifying events, time, description, location, etc.
- Promotion Management → Define promotions related to the HOTEL
- Service Reservations → Manage reservations for different services

SMARTSUITE

Search

Admin Admin

Home

Calendar

Services

Hotel Services

Points of Interest

Promotions

Category Management

Communications



















Clients

Users

Settings

Filters

New

	NAME %	OPENING TIME %	CLOSING TIME %	SERVICE CATEGORIES %	PHONE %	HOTEL %	TRANSLATIONS	ACTIVE %
<input type="checkbox"/>	 Pool Towel Self-Service	<input type="text" value="Empty"/>	<input type="text" value="Empty"/>	Extra Services	619121677	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...
<input type="checkbox"/>	 Customer Obligations	<input type="text" value="Empty"/>	<input type="text" value="Empty"/>	Resort Rules	619121677	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...
<input type="checkbox"/>	 Nudist Terrace	<input type="text" value="Empty"/>	<input type="text" value="Empty"/>	Hotel Spaces	<input type="text" value="Empty"/>	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...
<input type="checkbox"/>	 Self-service Towels and Sheets	<input type="text" value="Empty"/>	<input type="text" value="Empty"/>	Extra Services	619121677	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...
<input type="checkbox"/>	 Additional Cleaning in Suite	11:00	15:00	Extra Services	619121677	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...
<input type="checkbox"/>	 Infinity Pool	10:00	19:00	Hotel Spaces	619121677	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...
<input type="checkbox"/>	 Fitness Area	10:00	19:00	Hotel Spaces	619121677	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...
<input type="checkbox"/>	 Hiking in Gran Canaria	<input type="text" value="Empty"/>	<input type="text" value="Empty"/>	Tours & Excursions	<input type="text" value="Empty"/>	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...
<input type="checkbox"/>	 Wind Tunnel Flight	<input type="text" value="Empty"/>	<input type="text" value="Empty"/>	Tours & Excursions	<input type="text" value="Empty"/>	Hotel Lansimplex		<input checked="" type="checkbox"/> Yes ...

9 results

## Internal/External Events

Manage and create both INTERNAL and EXTERNAL events

The image shows a computer monitor displaying the SMARTSUITE 'New Event' form. The form is divided into several sections:

- General data:** Includes fields for Name, Phone, Hotel (a dropdown menu), and Main Image (a 'Choose file' button).
- Description:** Features a rich text editor with various formatting options (bold, italic, link, etc.) and a '0 words' counter.
- Opening and closing hours:** Includes fields for Opening Time and Closing Time.
- Categories:** Includes a 'Service Categories' dropdown menu.
- Location:** Includes fields for Address and ZIP Code.

The left sidebar contains navigation links: Home, Calendar, Services, Hotel Services, Points of Interest, Promotions, Category Management, Communications, Clients, Users, and Settings. The top right of the screen shows a search bar and a user profile for 'Admin Admin'.

## Client Suggestions

**Service Feedback** from customers based on their experience

**Client Notifications** with the option to schedule and segment messages

SMARTSUITE

Q Search

A Admin Admin

Home

Calendar

Services

Communications

Notifications

Promotional Campaigns

WhatsApp Status

WhatsApp Communications

Clients

Users

Settings

Promotional Campaigns

+ New

<input type="checkbox"/>	HOTEL %1	NAME %1	CREATION DATE %1	SENDING STATUS %1	
<input type="checkbox"/>	Hotel Lansimplex	Test	October 15, 2024 at 8:12 AM	<span>Sent</span>	...
<input type="checkbox"/>	Hotel Lansimplex	test	October 15, 2024 at 7:54 AM	<span>Sent</span>	...
<input type="checkbox"/>	Hotel Lansimplex	Promocion Verano	October 2, 2024 at 9:50 AM	<span>Sent</span>	...
<input type="checkbox"/>	Hotel Lansimplex	test	October 2, 2024 at 9:39 AM	<span>Sent</span>	...
4 results					

# Settings

Personalization, parameter settings, adjustments, etc., for all module options

SMARTSUITE

Search

Admin Admin

Home

Calendar

Services

Communications

Clients

Users

Settings

Hotels

Accommodations

Languages

New Hotel

Back

Save

Hotel data

Name \*

Address \*

City \*

Province \*

Postal Code \*

Phone \*

WhatsApp Contact Phone

Check-In Time \*

Check-Out Time \*

Logo

Choose file

Main Color

Secondary Color

Title Color

Text Color

WiFi Data

Mandatory Check-In

Online Check-In

Welcome Text Configuration

Legal Texts

Privacy Policy Texts

Welcome Texts

# SMARTSUITE



THANK YOU FOR YOUR ATTENTION